

London River Boats (Described as the "Company") reserves the right to refuse or cancel private charters which The Company deems unsuitable. In the event of the cancellation of a Private Charter for which the Company has already received funds, the funds will be returned to the hirer (Described as the "Client"), excluding the non-refundable Charter Deposit. Any funds paid by the Client to the Company for special order drinks or third-party services including but not limited to catering, entertainment, staffing & decorations will be returned to the Client provided they have not been used to procure said services prior to the event. Due to M.V Connaught's status as a heritage vessel the Company reserves the right to apply a Damage Deposit or Security Deposit to any Private Charter. The Company reserves the right to modify a Private Charter or substitute the vessel with no notice when the safety or comfort of passengers, the vessel or other river users may be in question.

The cancellation of a Private Charter by the Client 14 or more days before the Charter date will result in the loss of the Private Charter Deposit. The cancellation of a Private Charter by the Client if received within 14 days of the commencement of the Charter Date will not entitle the Client to any repayment, and any balance unpaid at time of cancellation are monies due.

A Private Charter that is booked within 14 days of the date of the Charter will be referred to as a Short Notice Booking & must be accompanied by the full fee. Bookings other than Short Notice Bookings must be accompanied by 25% of the charter fee, the remainder must be paid no later than 14 days prior to the Charter date.

The conditions for handling a vessel when underway or at sea can be unpredictable. The Company does not accept responsibility in any circumstances whatsoever for loss of life, personal injury, illness or loss occurring by reason of the client, or any delay of the Client or any member of the Client's party. The Company recommends Client's to take out appropriate personal insurance.

For the safety of everyone on a cruise, The Company must be informed in advance of any physical or mental handicaps. The Company reserves the right to refuse to accept a Client or member of the Client's party.

The Client and members of the Client party are always requested to carry out the instructions of The Company, the crew of the vessel and/or its authorized representatives while aboard the vessel.

Animals are not permitted on the vessel unless special permission is given by The Company prior to departure.

Where the Client is a business, charity or organization The Company shall be entitled to deem the person or persons making the booking duly authorised representative(s) of that company and the company will be the Client.

Food and drink are not allowed to be brought on board unless by prior arrangement.

Guests are not permitted to disembark with alcoholic beverages.

All guests must keep noise to a minimum while on the outside deck, embarking or disembarking from the vessel. Guests are also requested to be mindful of other members of the public and residents in the vicinity of the pier.

We operate a Challenge 25 Policy on-board our vessels, guests who appear to be 25 or younger will be asked for Identification. Guests who are challenged and cannot provide a valid Identification will not be permitted to purchase alcohol while on-board.

For the safety of our guests, crew & property we operate CCTV on-board our vessels.

On occasion The Company may take photographs/video (Described as "Media") of the vessel layout and decor. This Media is for reference and advertising purposes and will not disclose the identity of the client or any member of their party/organisation. Media will only identify the client or members of their party/organisation if approval is given by the client.

The vessel will be alongside the pier 15 minutes before the departure time & will arrive back 15 minutes before the finish time, to allow for embarkation and disembarkation.

In all matters arising out of these Terms and Conditions, the decision of The Company or its duly authorised representative shall be final.

I have read and understood the Terms and Conditions above and agree to abide by them on my own behalf and on behalf of all members of my party and confirm that I and all those in my party are in good health and physically fit.

Date: \_\_\_\_\_ Signature: ..... Name in Print: .....